



3/17/2020

## Regarding COVID-19 and Business Commitments

Dear Valued Client:

With concerns about the coronavirus pandemic throughout our nation and around the world, we are reaching out to inform you that More Diagnostics is prepared during this unprecedented time and has taken considerable steps to ensure the continuity of our products and services.

As a premier clinical controls manufacturing company serving the medical industry, we wanted you to know:

Our customer service team will as always be available to support you Monday through Friday, 7:30AM – 4:30PM PST at **800.758.0978** or **by email [sales@morediagnostics.com](mailto:sales@morediagnostics.com)**.

We are prioritizing the health and well-being of our employees and their families. With this situation evolving, we recognize the next several steps to take with lessening the risk while maintaining business continuity, including:

- We are providing flexible work arrangements where appropriate that maximize work performance
- We are also initiating our business continuity plan to support flexible and dependable delivery of our products and services

We are committed to keeping you closely informed of any impact on our ability to meet our commitments or your expectations. We do encourage you to follow <https://www.cdc.gov/coronavirus/2019-ncov/index.html> for the latest COVID-19 information.

We thank you for your continued confidence in More Diagnostics to support your laboratory needs.

Sincerely,

Endre Vargha  
CEO, More Diagnostics

Ensuring Accurate Results In Your Lab

P.O. Box 6714 Los Osos, California 93412, USA | P. (800) 758-0978 F. (805) 528-3532  
[www.morediagnostics.com](http://www.morediagnostics.com)